

A well-managed building has a major beneficial effect on value

We provide a comprehensive property management and facilities management service for all property asset classes across the entire UK. We manage over £2.5 billion of property throughout the UK including 1.5 million sq ft of office space in the Big Six cities and 1 million sq ft in central London. Acting for retailers, institutional and private investors, prop cos and government organisations, our approach ensures a culture of communication and cross-referral leading to a highly adaptive and responsive service that drives change and supports clients' evolving needs.

Services

Property Management

Combining local knowledge with national range, our approach to property management identifies opportunities early and aligns with clients, occupiers and other stakeholders to drive value. We focus on regular site inspections, a resilient attitude towards statutory and lease compliance and rent collection, and active occupier engagement particularly on matters of sustainability and wellbeing.

Service charge administration and rent collection

Our highly skilled practitioners support the property managers on all facets of the service charge process. We pride ourselves on being compliant with and adhering to the RICS professional standards and guidance. We collect £23 million in service charges and £110 million in rents annually for clients across the UK.

Client accounting

Our UK based accounting function maximises our clients' revenue by maintaining accurate records through daily reconciling. We use industry-leading packages such as Trace Solutions Tramps Estate Terrier and Accounting System ensuring transparency and accountability across our processes.

Pre-acquisition due diligence

Whether prior to an acquisition of an existing building or appraisal of a new development, we provide forensic analysis when identifying opportunities and risks.

“HTC’s approach to M&S’s business needs is one of partnership. They provide an integrated approach alongside their agency and consultancy teams ensuring a service that’s managed efficiently and cost effectively.” Mark Elliott, M&S



Park Row, Leeds

42,000 sq ft Grade A offices for a Hong Kong investor as part of an expanding regional office portfolio



Savoy Estate WC1

Managing the entire central London commercial portfolio on behalf of the Duchy of Lancaster



Marks & Spencer

Managing their non-trading estate across the UK including the management of store closures



Walsingham House, EC3

Management of 65,000 sq ft multi-let Grade A offices for a Hong Kong based investor



The Co-Op Group

Managing the non-operational/non-trading commercial estate in Wales, SW and SE England



Hillview Properties Ltd

Managing a growing regional multi-let office park portfolio

Contact us



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